

## MEGA SYSTEM SRL

# QUALITY POLICY

The Quality Policy of **Mega System Srl** is defined by Top Management, taking into account:

- the needs and expectations of Customers;
- the company's mission and objectives;
- the requirements of the **UNI EN ISO 9001:2015** standard, which inspires the Quality Management System (QMS);
- the requirements of the **UNI CEI EN ISO/IEC 17025:2018** standard, applied to the specific section of the QMS described in the Quality Manual of the LAT laboratory, dedicated to the independent and structured management of the calibration certification service (subject to accreditation and verification by ACCREDIA);
- applicable laws and regulations;
- the need to continuously monitor the compliance of its certified products (according to Directive ATEX 2014/34/EU and standards of the series EN 15267);
- the needs and expectations of other interested parties (employees, suppliers, community);
- the principles of continuous improvement and risk analysis and management.

This Policy translates into **quantifiable and measurable objectives**, aimed at:

- ensuring the implementation and effectiveness of the company's QMS;
- defining and implementing corrective and preventive actions to reduce or eliminate identified risks;
- promoting the continuous improvement of business performance and product/service quality;
- periodically reviewing the Policy to ensure its continued suitability;
- verifying the satisfaction of all interested parties, with particular focus on Customer satisfaction, employee engagement and development, occupational health and safety, environmental protection, achievement of strategic business objectives.

Top Management is committed, through both basic and specialized training activities, to the involvement, awareness, organization, and coordination of company functions that contribute to the development, maintenance, and continuous improvement of the QMS.

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Management  
Giovanni Colnago